



Expanko Resilient Flooring  
1000 East Park Avenue | Maple Shade, NJ 08052  
800.345.6202 | sales@expanko.com | www.expanko.com



## 5-YEAR LIMITED WARRANTY - MANUFACTURING DEFECTS

### TECHNICAL SUPPORT 800.345.6202

All Expanko Resilient Flooring products are carefully inspected prior to shipment. Final inspection and approval is the customer's responsibility. The customer must approve and verify pattern(s) and color(s) as correct before installation. Expanko Resilient Flooring is not responsible and will not accept claims for the installation of incorrect or visually defective material or material that does not meet customer expectations in terms of color consistency or variation. Reztec is subject to surface blade (knife) marks. Knife marks are not considered defects. Installation of material shall be deemed confirmation of pattern, color, appearance and all other visual factors including but not limited to squareness and thickness.

Expanko Resilient Flooring warrants for a period of five (5) years after installation that its Reztec flooring is free from manufacturing defects. This limited warranty shall be available only to the original customer who purchased the Reztec product.

### THIS WARRANTY DOES NOT COVER:

1. Damage due to unusual wear and tear on Reztec Flooring,
2. Damage due to improper maintenance or improper use of maintenance products,
3. Dissatisfaction or damage caused by site applied finishes,
4. Dissatisfaction, problems or damage due to improper installation,
5. Damage due to accident or abuse,
6. Dissatisfaction, problems or damage due to irregularities caused by the sub-floor, including, but not limited to hydrostatic pressure in the sub-floor,
7. Dissatisfaction or failure due to improper use of sub-floor materials or improper sub-floor preparation,
8. Dissatisfaction based upon material fading, shade or color variations in the tiles after installation,
9. Dissatisfaction or failure due to improper use of adhesive, installation with adhesives other than those recommended, or adhesive failure,
10. Wear through of factory or site applied finishes.

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, AND ALL OTHER LIABILITIES AND OBLIGATIONS ON THE PART OF EXPANKO RESILIENT FLOORING. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

**NOTICE OF CLAIMS:**

All claims must be made in writing and sent to Expanko Resilient Flooring, 180 Gordon Dr., Suite 107, Exton, PA 19341. Expanko Resilient Flooring must receive all claims within 30 days after buyer learns of the facts upon which the claim is based. All claims not made in writing or those received after the time period specified above shall be deemed waived. A warranty form which must be properly completed and mailed to Expanko Resilient Flooring within 30 days from the installation date for the warranty to remain in effect.

**LIMITATION OF LIABILITY:**

The buyer's sole and exclusive remedy against Expanko Resilient Flooring, for a breach of warranty or for damage caused by a defective product shall, at the option of Expanko Resilient Flooring, be limited to repair or replacement of the defective material, or refund of the purchase price. In no case will Expanko Resilient Flooring, be liable for labor to remove and/or reinstall its Reztec flooring. In no event shall Expanko Resilient Flooring, Inc. be liable for direct, indirect, general, special, incidental, consequential or other damages of any kind whatsoever, regardless of the causes of such damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

For more information about Expanko visit: [www.expanko.com](http://www.expanko.com) or call 800.345.6202.